

Clean Lines + Elegant Design.

European Styling.

European Hardware.

Full Access Construction.

American Made to Order.

Made by Bentwood.

Premium Materials.

Durable Finish.

Value Based Pricing.

System Engineering.

Waste Free Clean Conscience.

Hand Built + Precision Technology

1400 + Door / Finish Combinations

Quick Week Lead Time.

Harmoni Pricing Program & Dealer Training Tutorial

How to accurately configure, quote and order your Harmoni order



- Welcome to this introduction of the "harmoni" Online Pricing & Ordering Program. The
 following information will help you gain a working understanding of this system and how
 it can benefit you and your customer.
- Since the system is Cloud based, you may access your account from any computer running Internet Explorer.
- This system works with most browsers, however if you encounter problems you may want to revert to Internet Explorer.
- If you have any questions or comments, Contact: Customer Service at (972) 227-6855 or <u>customerservice@harmonikitchens.com</u> and we will be happy to assist you in any way we can...now let's get started!

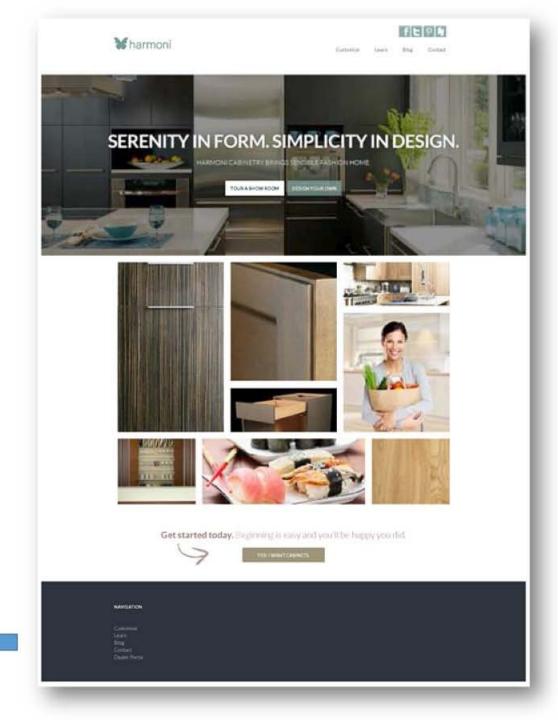


 Step One: Access the Harmoni Website and select the 'Dealer Portal' link at the bottom of the page

http://harmonikitchens.com/

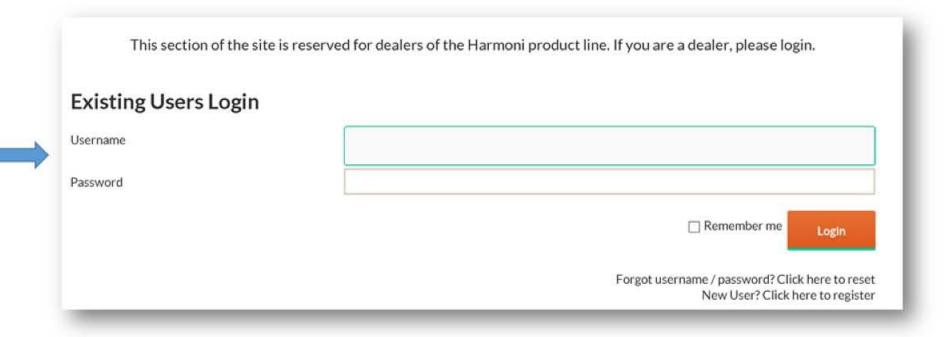
NAVIGATION

Customize Learn Blog Contact Dealer Portal



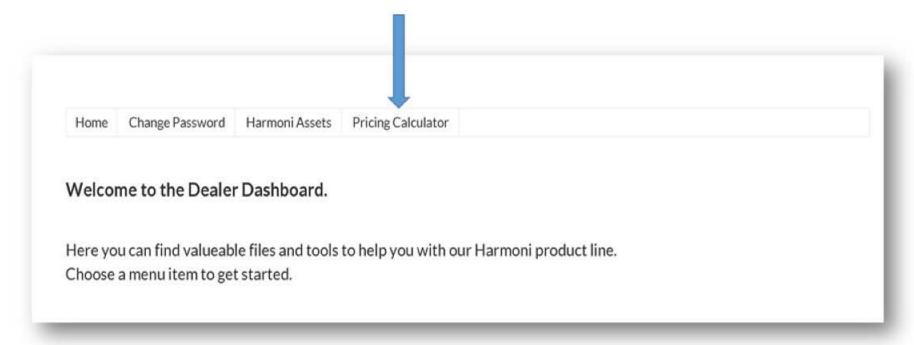


 Step Two: Enter the unique User Name and Password (assigned when your account was established)





Step Three: To Access the Pricing Program,
 Select the 'Pricing Calculator' Tab at the Top



(Note: The Pricing Program Application Will Open in a New Window)



• Step Four: Select the 'Create New Harmoni Job' tab





• Step Five: Begin by completely filling out the Job Information Section.

Order Number	PO#1234	1 Job Name*	Pricing Training Order	(2)
Designer	Mac (3 Contact Phone #	972-227-6855	4 7
Requested Delivery	12/15/2014	5 Retail Multiplier		6 Remodet New Home
Tentative Closing* 🔠	10/21/2014	8 Closing Likelihood*	>75% 🗸 9	
Ship To Contact	Chris	Ship To Street	1020 California Lane	
Ship To City	San Diego	Ship To State/Zip	CA	92102
Net Cost [Freight]	\$4,805.82 []	Retail Cost	\$0.00 plus Freight	
Comments	Please Ship with Island			Ĉ.
Save Job Information S	Submit Job Cost Summary Lis	t Summary		
Job Default Option	s			

(Note: A detailed explanation of each field is shown in the next slide)

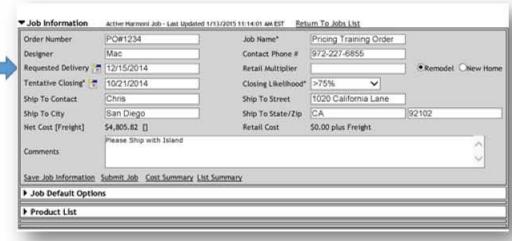


Required Information

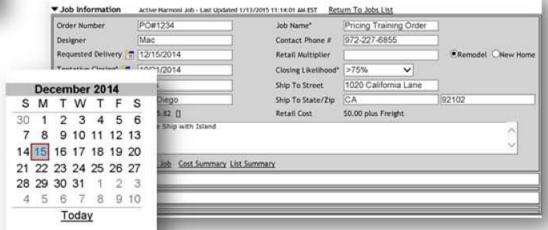
- Order Number This number is for the Dealer's Reference and will not correspond with the harmoni Order Number.
- Job Name The Dealers reference for the project.
- 3. Designer The person responsible for the project and to whom all correspondence would be directed.
- Contact Phone A phone number that the Designer can be reached.
- 5. Requested Delivery Date you estimate delivery based on current lead time as published in the weekly Dealer bulletin.
- 6. Retail Multiplier This field can be used to automatically produce a calculated value based on the list price of the items in the order.
- Remodel or New Home For factory use in tracking market trends.
- Tentative Closing Date you expect to sign a contract with your client and receive a deposit. This information is useful to the factory
 for managing resources and balancing production.
- 9. Closing Likelihood A value qualifying your expectation of ordering the job.
- Ship to Contact Person responsible for scheduling the delivery, and insuring personnel are available to unload the order.
- 11. Ship to Address The exact location of delivery including: Street Address, City, State and Zip Code



Selecting the calendar icon opens a calendar window that will allow you to pick dates.



 Remember to keep the Current Lead Time in mind.





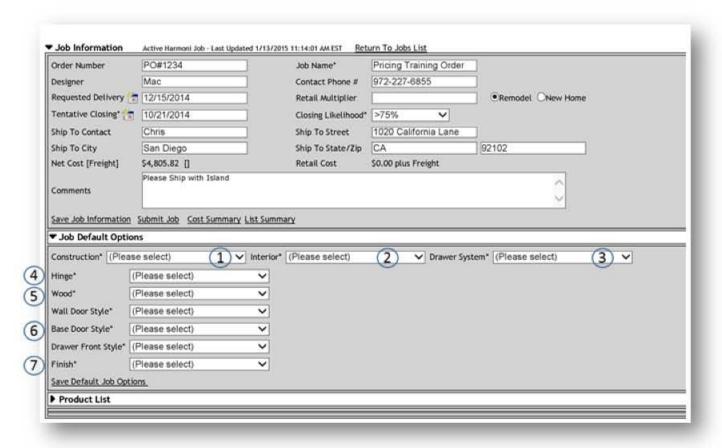
 Remember to select the 'Save Job Information' tab before exiting or continuing.

Order Number	PO#1234	Job Name*	Pricing Training Order	
Designer	Mac	Contact Phone #	972-227-6855	
Requested Delivery 🔠	12/15/2014	Retail Multiplier		Remodel ONew Home
Tentative Closing*	10/21/2014	Closing Likelihood*	>75%	
Ship To Contact	Chris	Ship To Street	1020 California Lane	
Ship To City	San Diego	Ship To State/Zip	CA	92102
Net Cost [Freight]	\$4,805.82 []	Retail Cost	\$0.00 plus Freight	
Comments	Please Ship with Island			Ĉ.
Save Job Information	Submit Job Cost Summary List	Summary		
Job Default Option	5			

(Note: Once saved, the next widow will open)



• Step Six: Completely fill out the 'Job Default Options' Section.



(Note: A detailed explanation of each field is shown in the next slide)



Required Information

- Construction Options Include: Frameless, Push-to-Open, and C-Channel
- 2. Interior Options Include: White Melamine, Beech Melamine, and Wood Veneer Core Plywood
- Drawer System Options Include: Euro Joint Soft Close, and ArciTech Soft Close
- 4. Hinge Options are determined by Construction Selection
- 5. Wood Options Currently Include: 7 Hardwoods, 9 Exotic Veneers, 10 Designer HPLs, and 10 Thermally Fused Melamine Styles
- 6. Door and Drawer Front Styles Currently Include: 12 Modern Styles, 11 Transitional Styles, and 5 Traditional Styles
- 7. Finish Options Vary by Wood Specie and Currently Include: 20 Stains, 17 Paints, and 11 Hand Crafted Specialty Finishes
 - Each option you select filters the next option's available selections. For example, selecting an Exotic Veneer Wood Specie eliminates 5-Piece doors and fronts from the Door and Drawer Front Drop-Down Menus

(Note: For detailed descriptions of each option, please see the Specification Section of the Harmoni Catalog.)















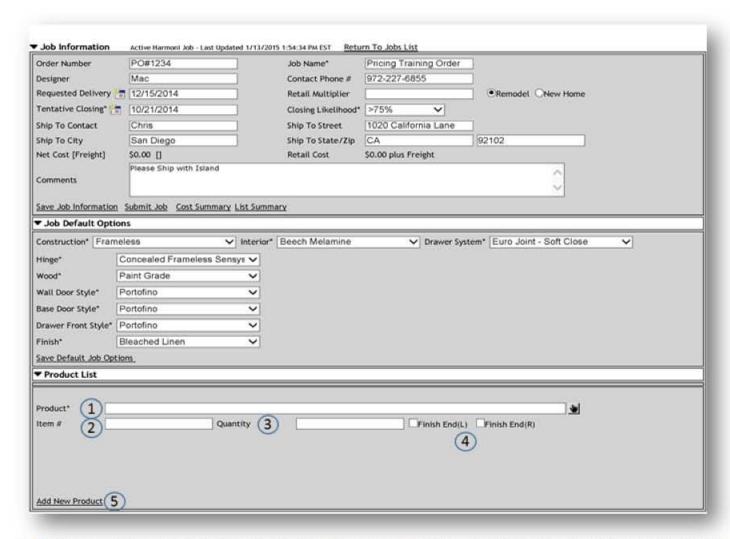
Order Number	PO#1234	Job Name*	Pricing Training Order		
Designer	Mac	Contact Phone #	972-227-6855		
Requested Delivery	12/15/2014	Retail Multiplier		Remodel ONew Home	
Tentative Closing*	10/21/2014	Closing Likelihoo	d* >75%		
Ship To Contact	Chris	Ship To Street	1020 California Lane		
Ship To City	San Diego	Ship To State/Zip	CA	92102	
Net Cost [Freight]	\$4,805.82 []	Retail Cost	\$0.00 plus Freight		
comments				Û	
Save Job Information Job Default Option	Submit Job Cost Sum	nmary List Summary		<u> </u>	
Save Job Information	ons	nmary List Summary Interior* Beech Melamine	✓ Drawer Sys	stem* Euro Joint - Soft Close	
Save Job Information Job Default Option Construction*	ons	✓ Interior* Beech Melamine	✓ Drawer Sys	<u> </u>	
Save Job Information Job Default Optio Construction* Frame	ons eless	✓ Interior* Beech Melamine	✓ Drawer Sys	<u> </u>	
Save Job Information Job Default Option Construction* Frame Hinge* Wood*	eless Concealed Frameless	✓ Interior* Beech Melamine s Sensys ✓	∨ Drawer Sys	<u> </u>	
Job Default Option Construction* Frame Hinge* Wood* Wall Door Style*	eless Concealed Frameless Paint Grade	✓ Interior* Beech Melamine s Sensys ✓	✓ Drawer Sys	<u> </u>	
F Job Default Option Construction* Frame Hinge* Wood* Wall Door Style* Base Door Style*	eless Concealed Frameless Paint Grade Portofino	✓ Interior* Beech Melamine s Sensys ✓ ✓	∨ Drawer Sys	<u> </u>	
Save Job Information Job Default Option Construction* Frame Hinge* Wood* Wall Door Style* Base Door Style* Drawer Front Style*	eless Concealed Frameless Paint Grade Portofino Portofino	✓ Interior* Beech Melamine s Sensys ✓ ✓ ✓	✓ Drawer Sys	<u> </u>	

 Remember to select the 'Save Default Job Options' tab before exiting or continuing.

(Note: Once saved, the next widow will open)

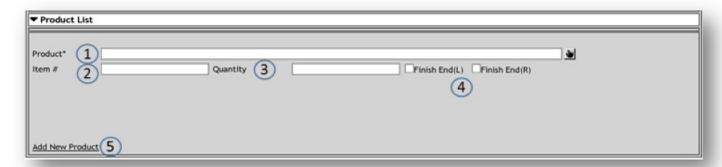


• Step Seven: Entering Items to Create Your Cabinet Order.



(Note: A detailed explanation of each field is shown in the next slide)





- Enter the Nomenclature for the Desired Product
- 2. Assign a Number to Your Product that Corresponds to Your Design
- Enter a Quantity for the Item You Have Entered
- 4. You May Use Checkboxes to Indicate Finished End(s) if Applicable
- 5. Select the 'Add New Product' Tab to Enter Product

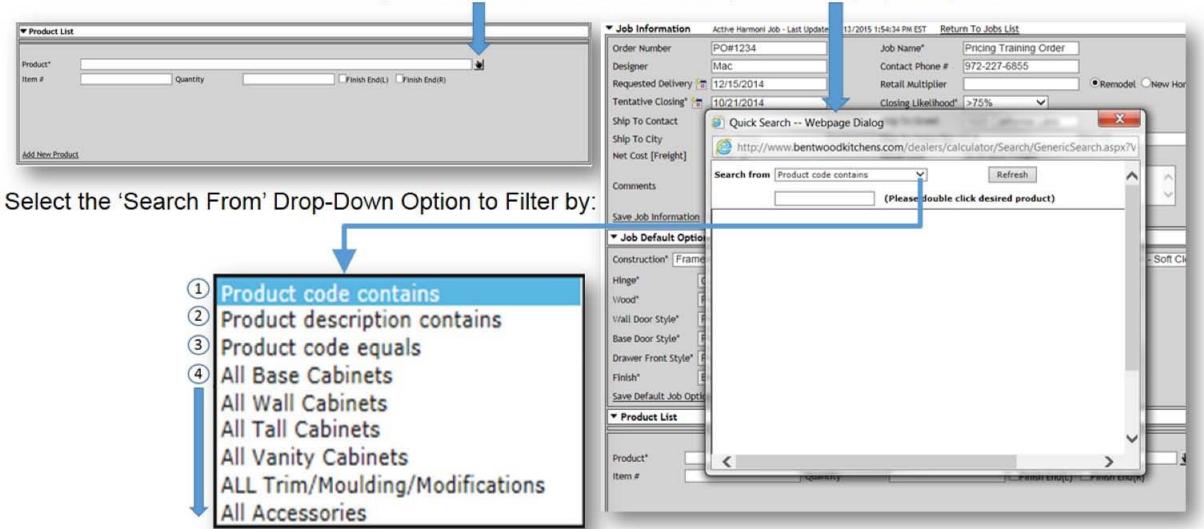
Important Note: If you are not familiar with the exact nomenclature, You may enter the first few letters and/or numbers and hit the 'Enter' key for a list of all product matching your entry.

For Example: 'B3D' will pull up All Three Drawer Base Cabinet options. Additional search functions are shown on the next page.





If you do not know any of the product nomenclature, additional search features can be accessed by selecting the Pointer Icon which will open a new Pop-Up Dialog Box.



(Note: A detailed explanation of each field is shown in the next slide)



- This option allows you to filter to all products with <u>nomenclature</u> containing the specific information you enter. For Example: Entering 'B3D' will show all versions of Three Drawer Base Cabinetry.
- This option allows you to filter to all products with <u>descriptions</u>
 containing the specific information you enter. For Example: Entering
 'Panel' will show all product with the word 'Panel' in the description.
- This option allows you to filter to the product with the <u>exact</u> nomenclature you enter.
- Selecting any of the 'All Options' allows you to filter to all products within that Category.

- Product code contains
- Product description contains
- ③ Product code equals
- 4 All Base Cabinets

All Wall Cabinets

All Tall Cabinets

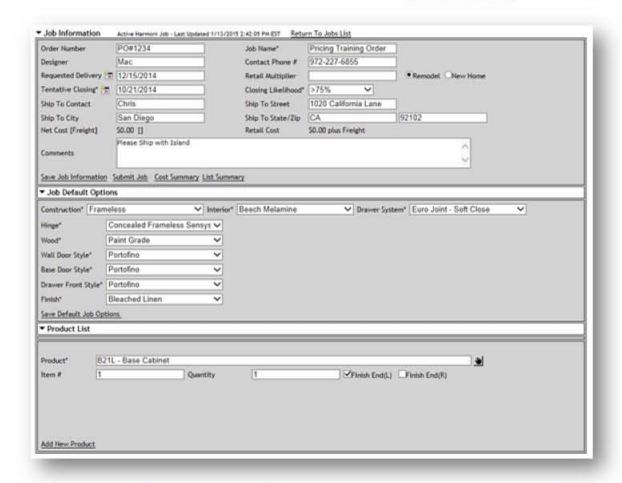
All Vanity Cabinets

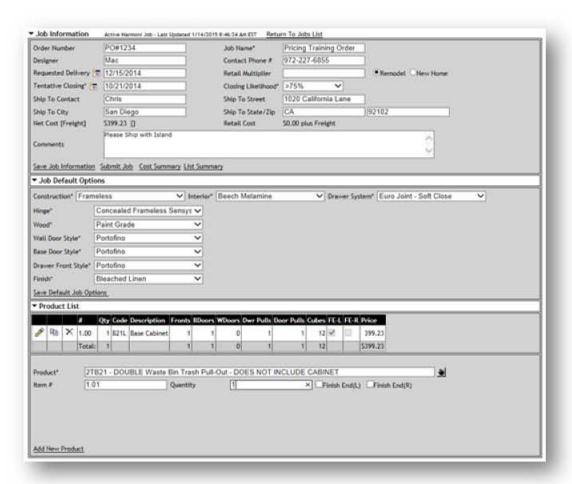
ALL Trim/Moulding/Modifications

All Accessories



Step Eight: Creating Your Cabinet Order.





Once you have selected your product, accessorize and/or modify by assigning a sub-number to your attachments. For example: If item #1 (B21L) is to have a Trash Can Pull-Out, the Pull-Out would be item #1.01.

All items added under cabinet #1 (1.01, 1.02, 1.03 etc.) would be applied to cabinet #1.



Step Eight Continued

Search from Product code cont	ains 🗸	Refresh	
EIL	× (Please double	click desired product)	
DIM-HWID-25 - Harmoni-Wall Ca DIM-TID-27 - Increase DEPTH of DIM-BRD - Reduce DEPTH - (Spe DIM-WRD - Reduce DEPTH - (Spe DIM-BRH - Reduce HEIGHT - (Sp DIM-WRH - Reduce HEIGHT - (Sp DIM-BRH - Reduce HEIGHT - (Sp DIM-TRH - Reduce HIGHT - (Sp DIM-BRW - Reduce WIDTH - (Sp DIM-WRW - Reduce WIDTH - (Sp DIM-TRW - Reduce WIDTH - (Sp DIM-TRW - Reduce WIDTH - (Sp	a TALL cabinet to 27° Decify Final Dimension of Cacify Final Dimension	ep sbinet) abinet) (abinet) (abinet) (abinet) abinet) (abinet)	
<u></u>			

Order Number	P	O#123	4	Job Name*	Pricing Train	no Order							
Designer	300	ac		Contact Phone #	972-227-685								
Requested Delivery	100	J. Digital and	014	Retail Multiplier				emodel C	New Home				
Tentative Closing*		0/21/20		Closing Likelihood*	>75%	~	550						
Ship To Contact	C	hris		Ship To Street	1020 Californ	ia Lane	n i						
Ship To City	S	an Die	go	Ship To State/Zip	CA		9210	2		Ī			
Net Cost [Freight]	56	79.36	0	Retail Cost	50.00 plus Fre	ight							
Comments	Pi	nase St	nip with Island						÷				
		mit Job	Cost Summary List Summ	nary									
Job Default Opti	ons				-							_	
Construction* Fran	reles		∨ Interior	Beech Melamine	~	Drawer S	ystem" E	uro Joint	Soft Clos	e	~		
Hinge*	Con	cealed	Frameless Sensyt >										
Nood*	Pain	t Grad	• •										
Wall Door Style*	Port	ofina	~										
Base Door Style*	Port	ofino	~										
Drawer Front Style*	Port	ofino	~										
Finish*	Blea	ched L	inen 🗸										
Save Default Job Op	tions												
Product List													
	Qty	Code	Description			ronts BDs	ors Wile	ors Dwr Pu	dis Door Pu	ills Cu	bes FE-l	FE-F	Price
Ø Ib × 1.00	1	821L	Base Cabinet			- 1	1	0	1	1	12 😿	ά	399.2
Ø 1 × 1.0	1 1	2TB21	DOUBLE Waste Bin Trash Po	ull-Out - DOES NOT INCI	LUDE CABINET	0	0	0	0	0	0	0	280,1
	2					1	1	0	1	1	12		\$679.3
Total							-1-						
					1.1							1	
Total	M-BR	W - R	educe WIDTH - (Specify I	Final Dimension of Ca	abinet)								
Total		W - R	educe WIDTH - (Specify Quantity	Final Dimension of Ca		inish End(L)		Finish E	(R)bn			

All Dimensional Modifications are under the prefix 'DIM' and can be accessed by simply keying 'DIM' into the Product field and hitting the Enter key. Select the desired dimensional modification and double-click to add.

Assign your Dimension Modification to the cabinet number which it will be applied.

Key in the desired final dimension into the Dimension field in decimal form, and Add New Product to complete.



Some items, like Wainscot Paneling,
Configurable Appliance Cabinets, and
Loose Doors require the submittal of
Panel and/or Appliance Cut-Out Forms.
These Forms are available at the back of
each section of the Harmoni Catalog.
Your Order cannot be processed until all
required forms are received.

Step Eight Continued

- DOE	Info	orma	tion	Active Harmoni Job	- Last Updated 1/14/2016	9:19:50 AM EST Retu	rn To Jobs L	Jst.								
Orde	r Nu	mber		PO#1234		Job Name*	Pricing Tr	aining Or	der							
Desi	gner			Mac		Contact Phone #	972-227-6	5855								
Requ	ueste	d Del	ivery [12/15/2014		Retail Multiplier		111111111111111111111111111111111111111		Remod	sel ONew	Home				
Tent	ative	Clos	ing*	10/21/2014		Closing Likelihood*	>75%	~								
Ship	To C	onta	t	Chris		Ship To Street	[1020 Cali	fornia Lar	10							
Ship	To C	Ry		San Diego		Ship To State/Zip	CA			92102						
Net	Cost	[Freig	tht]	52,740.25 []		Retail Cost	\$0.00 plus	Freight								
Com	ment	ts:		Please Ship with	Island						(
-					Summary List Summa	ſΥ						-+ »				
▼ Jo	b De	faul	t Optio	ns												
Cons	truct	tion*	Frame	ness	✓ Interior*	Beech Melamine		✓ Drawe	er System	m* Euro	Joint - Sof	Close		Y		
Hing	e*		I	Concealed Frame	eless Sensys 🗸											
Woo	ď*		Ī	Paint Grade	~											
Wall	Door	r Styli	e* [i	Portofino	~											
Base	Doo	styl	e* [Portofino	V											
Draw	ver Fi	ront 5	Style*	Portofino	~											
Finis	h"		ſ	Bleached Linen	~											
Save	Defa	sult J	ob Opti	ons	and.											
Software	Heliseurbin	t Lis	CONTRACT CONTRACT	dispeter _									_	_	_	
			7	Oty Code	Description			Fronts B	Doors V	Doors Dw	r Pulls Do	or Pulls C	ubes	FE-L	FE-R	Price
1	92	×	1.00	1 B21L	Base Cabinet			1	1	0	1	1	12		E	399.23
de.	ា	×	1.01	1 2TB21	DOUBLE Waste Bin Tr INCLUDE CABINET	rash Pull-Out - DOES N	ют:	0	0	o	0	0	0		[2]	280,13
1	R_{b}	×	1.02	1 DIM-SRW	Reduce WIDTH + (Spe	ecify Final Dimension o	of Cabinet)	0	0	0	0	0	0	531	(3)	0.00
ø	Ra	×	2.00	1 WAINSCOT3-S	MAXIMUM WIDTH = 72	ot - (MAXIMUM HEIGHT 2") must provide requi	ired form!	0	3	0	0	0	2	(2)	133	353.37
60	臣	×	3.00	1 OCD3096-C		t w/ 't' Drawer (Config pliance Cut-Out Form		1	0	2	1	2	40	127	ĒĐ.	1513.30
00	Pla	×	4.00	1 TDOOR- LOOSE	Single Tall Door (Ship provide exact dimen- (up to 24" vride x 66"	oped Loose) Use Panel sions, (does not includ 'tall)	Form and Se hinging)	0	2	0	0	0	2	111	UII	194.22
			Total:	6				2	6	2	2	3	56			\$2,740.25
		Li ii	I to same		10			1 -1	9	-1] 3	30			(Sear mone)
Prod	luct*															
Prod					Quantity					Finish En						



***** harmoni

Appliance Overlay Cut Out Order Form Use One form for each Appliance

Deglership Name Harmoni Training

ning Date 1/15/2015

Designer Name Mac

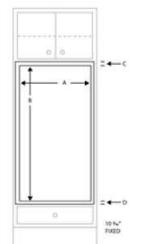
Phone 972-227-6855

Project Name Pricing Training

Provide dimensions of Appliance Overlay

Overlay Panels are manufactured with 0.0625" ("/v") reveal on sides, and 0.125" ("/v")top and bottom (typical door clearances).

Left and Right dimensions of panel must be least 1.375" (11/4")



Use for OCD Oven Cabinets

	Cabinet # 3	
A ·	Width of Appliance Cutout	27
В	Height of Appliance Cutout	50.25
С	Top Rail of Panel *	1.5
D	Bottom Rail of Panel *	2.125

* 1,375" minimum

Email or Fax Form to: customerservice@harmonikitchers.com • 972-227-5267 Step Nine: Submitting Forms.

Items requiring forms should be submitted complete. Indicate the item number your form applies to, the specific nomenclature of the item, and fill in all dimension fields as shown in the examples.

Email or Fax Form to:

customerservice@harmonikitchens.com • 972-227-5267



Panel Order Form

Use for Loose Doors, Applied Doors, Appliance Panels, Wainscot or Cut-to-Size Paneling

Date 1/15/2015

Declaration Name Harmoni Training

Declarat Name Mac

Phone 972-227-6855

Emoil customerservice@harmonikitchens.com

Project Name Pricing Training

Original Job Number # PO1234
(If Service Order or Replacement Item)

hem # (from Pricing Program)	Item Code (from Pricing Program)	Width	Height	WBR?* (Y / N)
2	WAINSCOT3-S	40	30.5	N
4	TDOOR-LOOSE	23.75	61.875	N
		+		
	+	+		
	+	+		
		_		

* Wide Bottom Roll (WSR) adds 41/4" to the bottom roll of a walnesst panel.

Note: Loose Doors are NOT bared for Hinges unless they are a replacement, Door hardware is NOT provided.

Emall or Fax Form to: ountomerservice@harmonikinchens.com • 972-227-5267

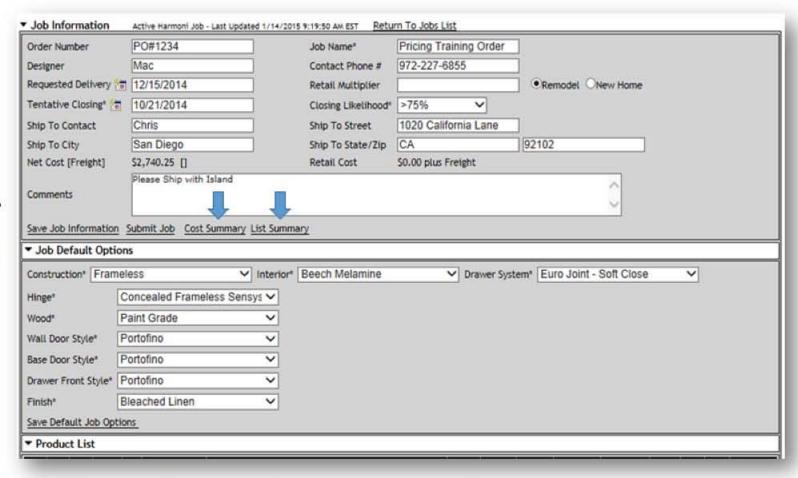


Step Ten: Printing Quotes and Orders.

Once you have entered all your cabinets, trim molding and accessories, you may create a printable copy of the quote to review.

Two options are provided,

"Cost Summary" and "List Summary".



Each of these Summary Options will open in a new window.



Step Ten Continued

Job Information Active Harmoni Job - Report created on 1/14/2015 EST

Order Number	PO#1234	Job Name	Pricing Training Order	
Dealer Name	Bentwood Factory	Dealer Number	40002	
Designer	Mac	Contact Phone #	972-227-6855	
Requested Delivery	12/15/2014	Retail Multiplier		
Ship To Contact	Chris	Ship To Street	1020 California Lane	
Ship To City	San Diego	Ship To State/Zip	C#92102	
Net Cost [Freight]	\$2,740.25 [\$400.00]	Retail Cost	\$0.00	

Job Default Options

Construction Frame	dess	Interior	Beech Melamine	Drawer System	Euro Joint - Soft Close
Hinge	Concealed Frame	eless Sensys			
Wall Door Style	Portofino				
Base Door Style	Portofino				
Drawer Front Style	Portofino				
Wood	Paint Grade				
Finish	Bleached Linen (30%)			

Pricing Summary

1.	CABINET BOX LIST PRICE	\$2,875.00
2.	Drawer Fronts	\$190.00
3.	Doors	\$1,080.00
4.	Finished Ends	\$75.00
5.	Moulding, Trim & Modifications	\$340.00
6.	TOTAL LIST PRICE	\$4,560.00
7.	Cabinet Box Upcharge/Downcharge	\$0.00
8.	Overall Wood/Finish Upcharge/Downcharge	\$1,368.00
9.	ADJUSTED LIST PRICE	\$5,928.00
10.	Accessories List Price	\$675.00
11.	TOTAL ADJUSTED LIST PRICE	\$6,603.00
12.	Dealer Multiplier	0.415
13.	TOTAL CABINET NET COST	52,740.25
14.	Freight	\$400.00
15.	TOTAL DEALER COST (Total Line 13 and 14)	\$3,140.25

The 'Cost Summary' will calculate the net cost and apply a freight charge. Freight is based on cubic feet and the value is determined by zip code.

			Product List								
,	Qty	Code	Description	Dwrs	BDoors	WDoors	Dwr Pulls	Door Pulls	Cubes	Ends	Price
1.00	1	B21L	Base Cabinet][1	ĺ .	0	1	1	12	1	\$399.23
1.01	1	2TB21	DOUBLE Waste Bin Trash Pull-Out - DOES NOT INCLUDE CABINET	0	0	0	0	0	0		\$280,13
1.02	1	DIM-BRW	Reduce WIDTH - (Specify Final Dimension of Cabinet)	0	0	0	0	0	0		50.00
	20.8	75									
2.00	t	WAINSCOT3:	THREE Panel Wainscot - (MAXIMUM HEIGHT + 42" / MAXIMUM WIDTH + 72") must provide required form!	0	3	0	0	0	2		\$353.37
3.00	1	OCD3096-C	Double-Oven Cabinet w/ '1' Drawer (Configured as per request / Provide Appliance Cut-Out Form)	1	0	2	1	2	40		\$1,513.30
4.00	1	TDOOR- LOOSE	Single Tail Door (Shipped Loose) Use Panel Form and provide exact dimensions. (does not include hinging) (up to 24" wide x 66" tall)	0	2	0	0	0	2		\$194.22
	6			2	6	2	2	3	56		52,740.25



Step Ten Continued

Job Information Active Harmoni Job - Report created on 1/14/2015 EST

Pricing Training Order Order Number PO/1234 Job Name Dealer Name Bentwood Factory Dealer Number Contact Phone # 972-227-6855 Designer Ship To Street 1020 California Lane Ship To Contact CA92102 Ship To City Ship To State/Zip

Job Default Options

Pricing Summary

Construction Frameless Interior Beech Melamine Drawer System Euro Joint - Soft Close
Hinge Concealed Frameless Sensys

Wall Door Style Portofino
Base Door Style Portofino
Drawer Front Style Portofino
Wood Paint Grade
Finish Bleached Linen (30%)

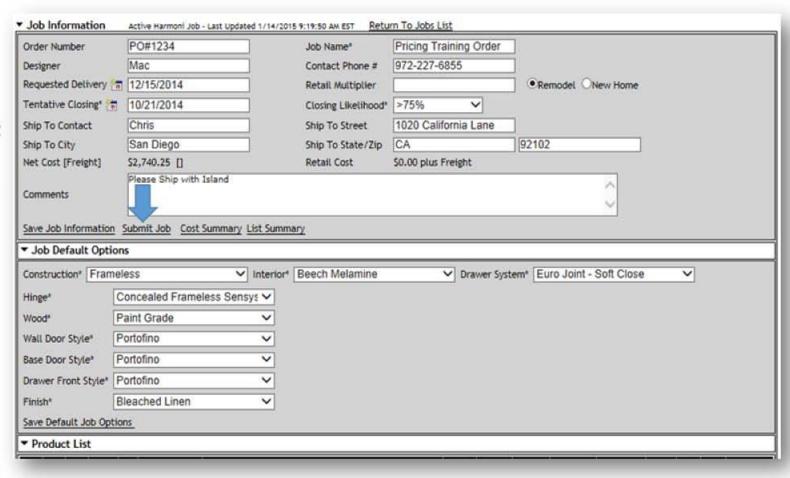
1,	CABINET BOX LIST PRICE	\$2,875.00				
2.	Drawer Fronts	\$190.00				
3.	Doors	\$1,080.00				
4.	Finished Ends	\$75.00				
5.	Moulding, Trim & Modifications	\$340.00				
6.	TOTAL LIST PRICE	\$4,560.00				
7.	Cabinet Box Upcharge/Downcharge	\$0.00				
8.	Overall Wood/Finish Upcharge/Downcharge	\$1,368.00				
9.	ADJUSTED LIST PRICE	\$5,928.00				
10.	Accessories List Price	\$675.00				
11.	TOTAL ADJUSTED LIST PRICE	\$6,603.00				

The 'List Summary' will calculate the total list price and does NOT apply a freight charge.

			Product List								
	Qty	Code	Description	Dwrs	8Doors	WDoors	Dwr Pulls	Door Pulls	Cubes	Ends	Price
1,00	1_	821L	Base Cabinet	1	1	0	1	1	12	L_	\$962.00
1.01	1	2TB21	DOUBLE Waste Bin Trash Pull-Out - DOES NOT INCLUDE CABINET	0	0	0	0	0	0		\$675.00
1.02	1	DIM-BRW	Reduce WIDTH - (Specify Final Dimension of Cabinet)	0	0	0	0	0	0		\$0.00
	20.8	75				, co					
2.00	1	WAINSCOT3-S	THREE Panel Wainscot - (MAXIMUM HEIGHT = 42" / MAXIMUM WIDTH = 72") must provide required form!	0	3	0	0	0	2		\$851.50
3.00	1	OCD3096-C	Double Oven Cabinet w/ '1' Drawer (Configured as per request / Provide Appliance Cut-Out Form)	1	0	2	1	2	40		\$3,646.50
4.00	1	TDOOR- LOOSE	Single Tall Door (Shipped Loose) Use Panel Form and provide exact dimensions. (does not include hinging) (up to 24" wide x 66" tall)	0	2	0	0	0	2		\$468.00
	6			2	6	2	2	3	56		\$6,603.00



To Submit your order to Harmoni, select the 'Submit Job' Tab. Once submitted your order will be locked and no more changes can be made. Step Eleven: Submitting Your Order.





• <u>Step Twelve:</u> Order Confirmation.

ORDER ACKNOWLEDGEMENT

- Within 24 hours of order submittal, you will receive an acknowledgement form.
- The order will remain in queue pending receipt of all required items.

The following must be received in order to confirm the order and schedule a delivery date:

- Approved Sample Signed and Returned
- 50% Deposit
- Any Required forms are submitted (Appliance Cut-Out and/or Panel form)
- A Job Site Delivery Request Form and Map (if requesting a jobsite delivery)

ORDER CONFIRMATION

An Order Acknowledgment will be provided within two business days of the Online Order being submitted. ALL boxes MUST be marked as "Received" to call your order clean. Once the order is clean, you will receive the final 48 Hour Confirmation. Review the entire order. If approved, sign and return the cover page only. If any changes are to be made, DO NOT hand write on the confirmations or email any changes—immediately call us to reactivate your order so changes can be made by you. Once changes are made, save your order, and resubmit. We will then resend a revised final confirmation that reflects the changes made. Your lead time starts when the final confirmations are signed and returned.

CHANGES

Changes to orders are not possible. We are responsible for producing your order exactly as submitted. Any changes required may be done by submitting an Order Cancellation Request Form (Provided at the end of the Policies and Procedures section of the Harmoni Catalog). Once the Request Form is received, the order will be reactivated and you may make any changes required before resubmitting your order.



This concludes the Harmoni Pricing Program and Dealer Training Tutorial.

If you would like additional information, training, or require assistance with placing an order, please contact your local Harmoni Representative or Harmoni Customer Service at 972-227-6855 or customerservice@harmonikitchens.com